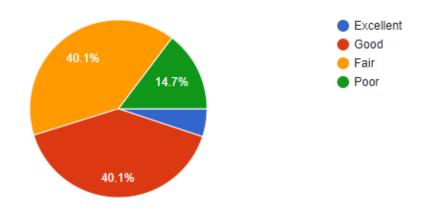
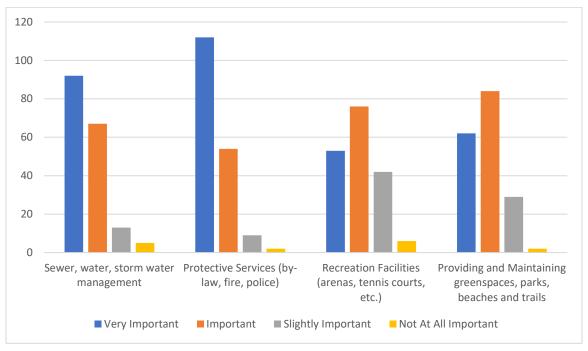
### 2022 Pre-Budget Survey 177 Responses

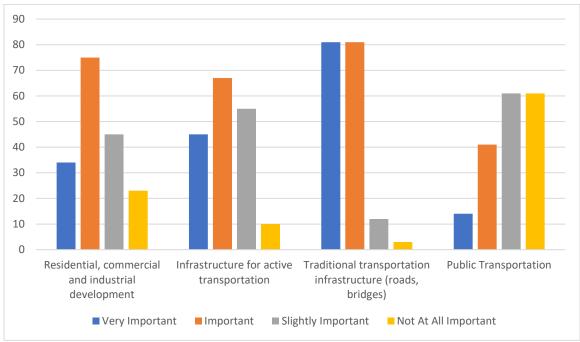
1) Given the large number of programs and services provided by the Municipality of Lambton Shores, how would you rate the overall value you are receiving for your tax dollars?

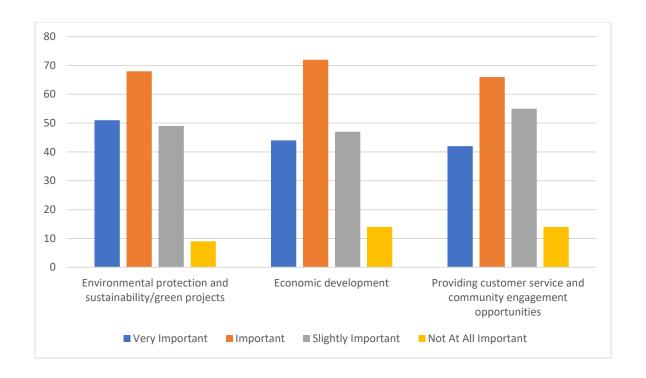
177 responses



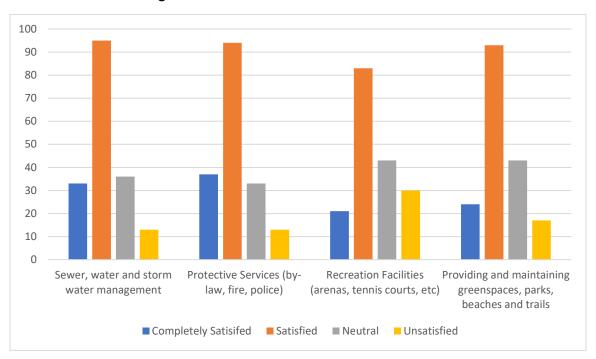
## 2) For the section below, please select the level of importance for each of the following Municipal services:

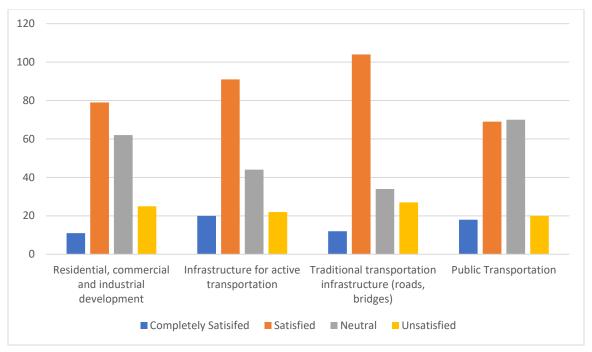


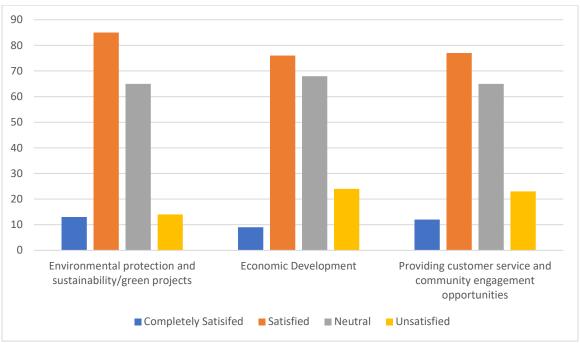




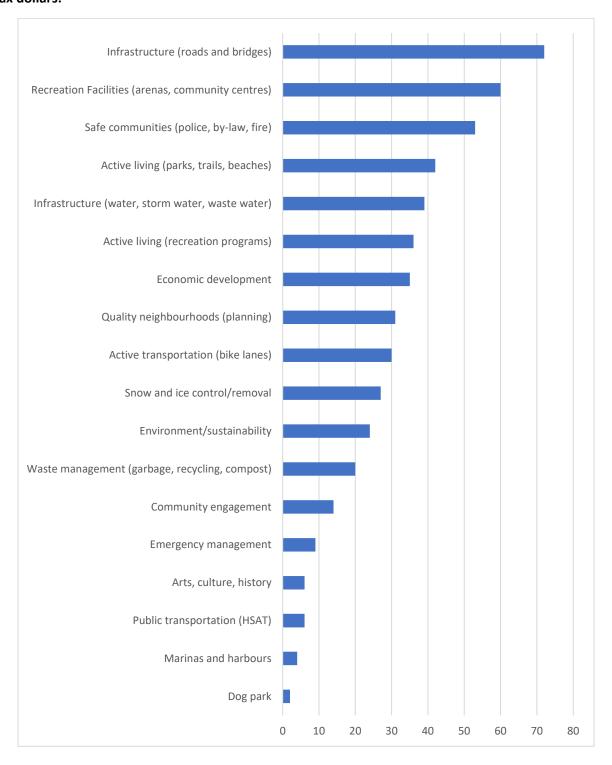
## 3) For the section below, please select the option that best describes how well the Municipality delivers each of the following services:



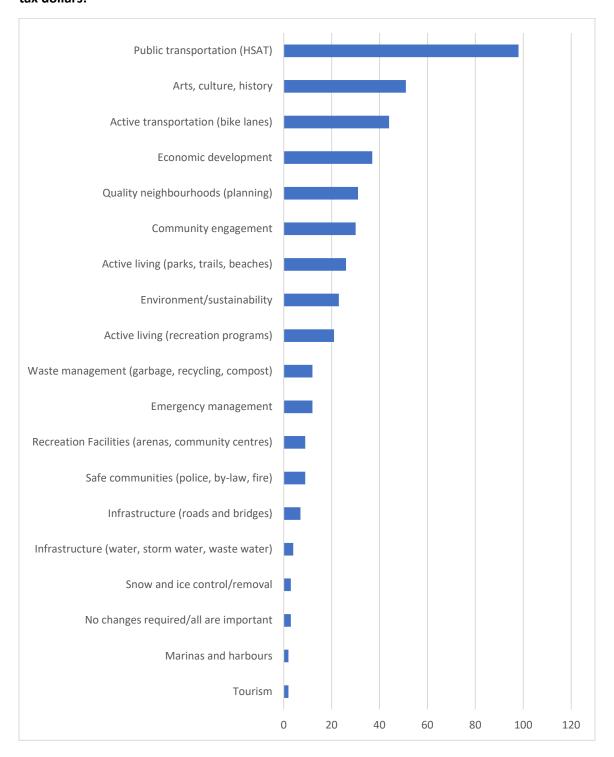




## 4) Please select up to three (3) services/priorities that you believe the Municipality could invest MORE tax dollars:

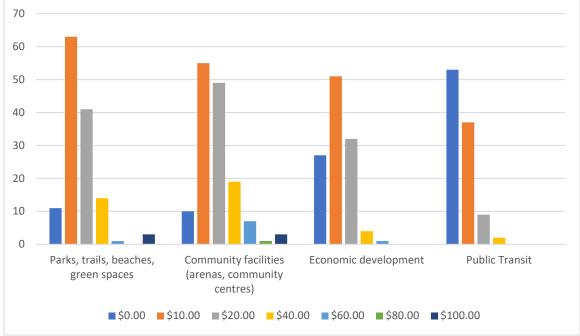


### 5) Please select up to three (3) services/priorities that you believe the Municipalitty could invest LESS tax dollars:



6) Scenario: if you were given \$100 to spend on services provided by the Municipality of Lambton Shores, how would you allocate those funds? Please spend the \$100 by selecting the amount you wish to deposit against the corresponding services. The total amount must equal \$100 across all seven (7) services, but you do not need to provide funding for every service.





### 7) In your opinion, what is one issue, project or initiative that MUST be included or addressed in the 2022 Budget?

Landscaping the Municipality - weeds are terrible up town Forest, the Shores and I am sure it is like that in Thedford and Arkona - need more than hanging plants to keep these little places pretty and welcoming.

Municipal sewers further outside of grand bend (vandongen)

More by-law enforcement officers!

Traffic and bridge and improve grand bend marina and parking in that area

Resources for mental illness locally

Attracting additional light industrial business to locate here. Provides a quality tax revenue stream and brings more yearly residents while improving local business revenue from seasonal to year round. Co-ordination with South Huron?

Outdoor swimming pool and swimming lessons

Rural roads need significant rebuilding ie.ditch cleaning, resurfacing, drainage

Affordable housing. For instance allowing tiny homes or renting out converted garages, bunkies, etc

Fees for short term rentals, sidewalks, roads, bylaw, animal control

By law enforcement. We don't have enough staff to even attempt to enforce what bylaws we have. STAs have been allowed in single family residential areas and they are businesses and there is no way to control the misuse of quiet family neighbourhood.

Main St Grand Bend, finding a solution to eliminate old closed up buildings and giving incentives for business to open shop here.

Increase emergency service budget because development is happening and the current state of the fire department can sustain the increase in housing in Arkona

Excessive development in Grand Bend, where the community does not benefit from the tax allocation.

By-Law, fire crackers

port franks river log removal and dredging

Recreation for children and families esp in off-season (winter)

Widen the bridge on Grand Bend's Ontario Street

Pier in Port Franks to reduce the risk of flooding and provide a deep channel for boats

storm water management, street lighting, road repair in Port Franks

Deregulation and cost cutting

Asphalt roads instead of tar and gravel

H/W 21 between the Main Street intersection and as far North to the edge of town, this intersection has been a disgrace to Grand Bend for years

Quality residential building lots for young families not rentals!!

Fulltime fire coverage in summer

New bridge, traffic management.

childrens services, daycares, afterschool programs, summer kids programs, all across the townships, not just in Forest or GrandBend. Kids in Arkona need them too

Maintenance of beaches and garbage pick up at beaches and parking lots

The fire master plan needs to be reevaluated

Treat emergency personal way better then you do. Its embrasing how you treat them compared to other municipalities. I feel for them.

Out of control.spending by the fire department

NO BIG FRANCHISES. NO MCDONALDS. NO STARBUCKS ETC.

Investment in protected bike lanes for safe trips in and out of Grand Bend will encourage more people to travel by bike and reduce congestion. Investments in cycling and walking facilities outweigh the costs of building them by 10 to 1.

Erosion control along the harbor from Eilber St east towards bridge.

Indoor facilities for organized sports

Bike lanes

Community centre including pool, fitness centre, walking track, meeting rooms, outdoor area including tennis, basketball & pickle ball courts so people of all ages in Grand Bend have options especially in the winter for keeping fit. No hockey arena.

Traffic on 21 through Grand Bend.

**Economic Development** 

Green Waste pick up! It's crazy that in 2021 there no green waste pick up!

bridge on 21 highway

Businesses must keep their area looking neat. Old signs from old businesses must be taken down. Who decided that the new housing area in Arkona would only have one road in and out?? Will be a disaster!

The Lion's property need more room - the Doctors & Dentists might leave from our town - a good project - a piece of property on on Arkona Road between Orchard View Apartments and the Utter Park

I believe it's time to demolish the old school in Arkona and build a new library/community centre that includes a daycare.

Grand Bend community centre.

Portable toilet at the south beach entrance. Needed to comply with blue flag.

Road improvements and prompt snow clearing

Large waste pick up

We need a place for people to take their dogs!

Bridge in GB

Park and rec facilities for healthy active outdoor living. Tennis and Pickleball

It would be nice if the problems or ideas in towns are taken more serious, instead always spending the most money in grand bend. The people in other towns are totaly not taken serious. Very sad to see

Regulation of short term rentals

Grand Bend Pickleball facilities

Funding for bylaw/enforcement mechanism to deal with short term rental framework that must be put in place. The number of rentals is getting way out of hand and will continue to grow unless this is addressed, we are losing our community..

Lobbying to the county for more daycares to be spread evenly across the township especially if 10/day daycare is coming

Port Franks parking

Animal Care and Control

Dredging mud creek and the river. Homeowners along these waterways deserve assistance not to lose their property through flooding, business owners as well.

Our roads in Port Franks are terrible and our storm drain covers are unsafe for all of the new little children in town. Many drain covers are damaged and can be moved!

Yard waste drop site in Grand Bend as currently it is all going in the garbage bins as it is too far to drive to west of Forest.

Gypsy moth spray if needed. Dredging of the Port Franks river(especially at the mouth).

Proper fixing of Walker Road once and for all.

keeping an eye on gypsy moth and planning for spraying when necessary

Replacing road signs at hwy 402. Can not see the print as it is too worn out. Can't see the road signs at night because the print no longer reflects off the light. Is not readable.

Parking

Parks and recreation facilities. Outdoor courts etc

Presents on FACEBOOK & TIKTOK of things to do in the area!

A Community Centre for Grand Bend

More focus on the needs and services of agriculture.

Stronger Police presents in the community

If Covid is to continue, offer instant rapid testing options to enter public facilities where resident tax dollars are spent. Otherwise provide a tax rebate.

Remember the at grand bend and forest are not the only towns involved in lambton shores Lengthen distance of 4 lanes on H21 N & S and improve traffic flow on Main Street/H81 taking into account future new subdivisions and commercial buildings.

Sidewalk repairs

In Arkona we need our sidewalks fixed up especially in front of the old school - Smith Street - I almost fell 2 weeks ago. You are always doing things for Forest & Grand Bend.

speed of traffic entering and leaving Grand Bend on the south side of town. It is very dangerous for those using the pathway as well as those trying to leave their homes. The speed needs to be decreased starting at Klondyke Road and 21 highway.

bringing industry or jobs to the area

Affordable housing

Senior housing and support services

Storm water management in Forest

Curbs and drainage systems

Community facilities

Updating community spaces, pavillions, trails, washrooms etc, making them accessible and fair to all residents.

The environment, stop chemical use and start a tree planting program.

Arrest the tyrants and throw them all in prison [IDENTIFIABLE INFORMATION RETRACTED]..we the people will chose how to spend our money i.e. no tax dollars ..if something breaks, we the people will come together to fix it...we don't need your tyrannical governence!

Tree planting programs in every community. Not take down 20 plant none

activities for an aging population

Local climate action-- mitigation and adaptation

The Bridge in Grand Bend

Nobody knows exactly where bicycles are allowed or not allowed along Main St and/or along Hwy 21 (on sidewalks or not?) Make dedicated bike lanes on Main from beach to new subdivisions by medical centre and on Hwy 21 from Oakwood Inn to No Frills.

Proper snow removal on Main Street. Sometimes you cannot get down there , snow removal has been disgusting

WM: Leaf and yard debris pick up, bulk items pick up, local hazardous waste drop off site environment

Wiring infrastructure for communications to the door and not using wireless.

Managing traffic on Main Street to the beach-close street off to vehicular traffic and introduce a pedestrian friendly environment

Marina slips for Armstrong East/West residents

Replacing sidewalks that are damaged

Safer bike/pedestrian crossing across bridge on highway 21 and a bike trail to main beach instead of Main Street sidewalk. An indoor space for Pickleball courts.

Dredging of mouth of river Port Franks

Traffic on 21 hyw south is a huge problem. Please put 50 km signs & reduce speed ahead signs at least a half to 3/4mile south of their current location. Large trucks should be gearing down much earlier. Charges should be laid for use of Jake brakes.

Environment

Would really like to see a community center, arena, curling. Want to see Highway 21 through Grand Bend be repaved.

The Grand Bend bridge work and the alternative routing of traffic during construction.

INFRASTUCTURE: SEWAGE TREATMENT, ROADS, SIDEWALKS

Providing pickle ball courts in Grand Bend(not necessarily a community Centre)

After a rain on Biddulph, the cars spread stone and sod onto the roadway. Ever since the sidewalks were installed, I have requested that the roadway and sidewalk be asphalted together with a line separating pedestrian from vehicular traffic.

side walks

Home owners on Armstrong East and West get very little value from a lot of the services ie fire, police, sewers, water etc so we would like more docking at the Marina so we are not at the mercy of the private landowners

Sidewalk improvement

Stop sign at Queen and Prince. The road is used as a shortcut to Townsend/King - many new families with young kids makes it a ticking bomb!

A walking/biking trail around Rock Glen Road - many many use the road for walking, jogging, and biking, but due to its sight lines and traffic it is an accident waiting!

Affordable housing initiatives

Police presence

Making the sidewalks more even so people that walk or ride bikes or scooters isn't killing their machine on some of these sidewalks. Or to trip and fall as well. I've been there.

Our recycling program needs to be expanded and improved. Many recycleable materials are labled as waste and not being recycled. Other communities are able to recycle many more materials.

Infastructure

Road mainenance less response times for ems, police and fir

Na

Increased police in the town of forest

public transit, if that bus is staying make it work for the ALL residents of lambton shores. Why is there no bus from thedford to a town with a bank or grocery store? Oh I know all the bus does it get people from Sarnia and London to grand bend

Natural gas to Lakevalley Grove

Bring Natural gas to lake valley grove, it is at KP so it is a easy tie in

Traffic congestion

Traffic congestion Ontario Street Grand Bend

The main roads and bridge into grand bend needed to be fixed 20 years ago

Ausable River cleaning of dead trees and roots for boats to get by

Hard surface gravel roads in rural communities.farming is a big part of the economic activity in this community but most infrastructure dollars go to the towns.

Recycling and composting

Safe and protected bike lanes heading North to Bayfield

Road repair to Ontario street in Thedford. Asphalt is totally breaking up. Roads are generally in poor shape throughout the village.

**Lower Taxes** 

More services for children and families in arkona. Lobby for daycare, after school programs. Aren't there government grants to modernize the pavilion, library and community centre?

Business development & job creation

Community centre

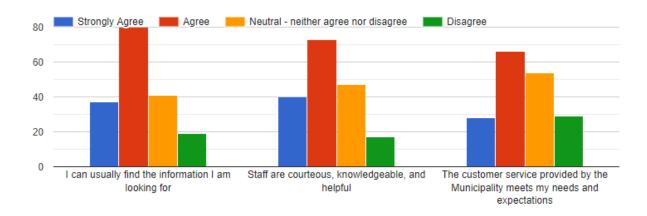
Spending more money in Forest to attract new businesses and less in Grand Bend which is only busy May to maybe September.

A place for animals like a dog park!!!

Need to start planning for more washrooms and year round washrooms due to the massive number of tourists now coming to Grand Bend. Washrooms also need to be open for about 30 minutes past sunset in the summer. Closing them at 8 is way to early.

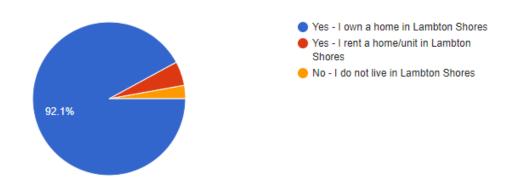
Revitalize Forest - attract new businesses, industries and grow population, assist existing businesses to improve frontage and expand operating hours. Too much money is leaving Forest. (ie. Have to go out of town for many goods and services.).

# 8) Thinking about your recent contact(s) with Municipal staff and services, please read the following statements and indicate the extent to which you agree with them:

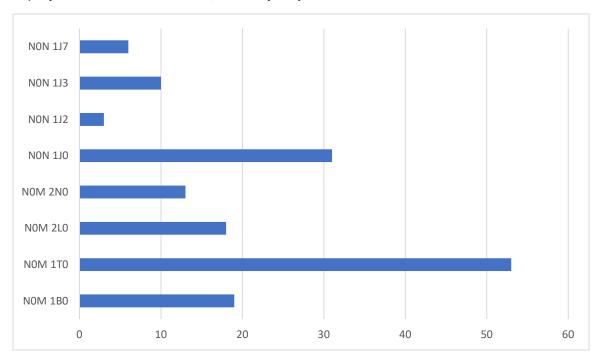


#### 9) Do you live in Lambton Shores?



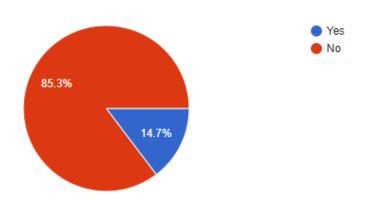


### 10) If you live in Lambton Shores, what is your postal code?



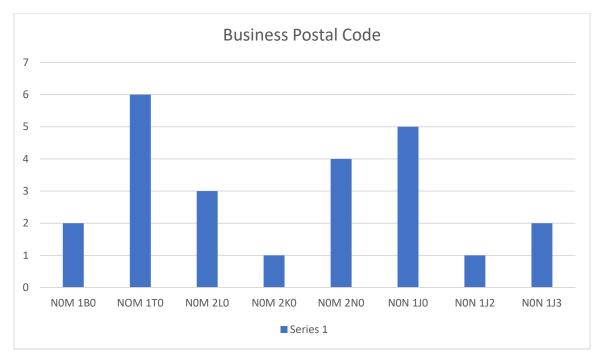
### 11) Do you own a business in Lambton Shores?

#### 177 responses



### The following questions were asked to business owners only:

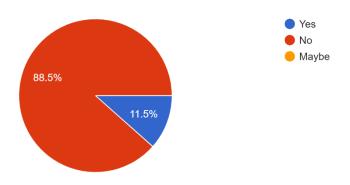
### 11a) What is your business' postal code?



#### 11b)

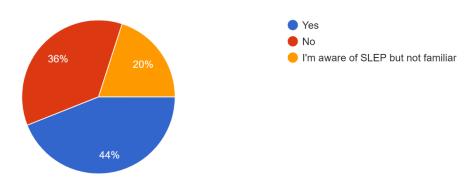
Are you familiar with the 2020 Business Retention and Expansion Study that was conducted by the Municipality of Lambton Shores?

26 responses



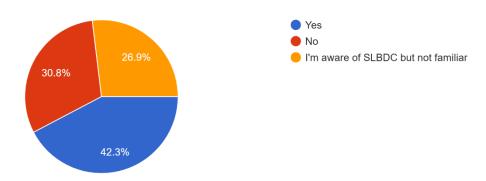
### 11c)

Are you familiar with the Sarnia-Lambton Economic Partnership (SLEP)? 25 responses



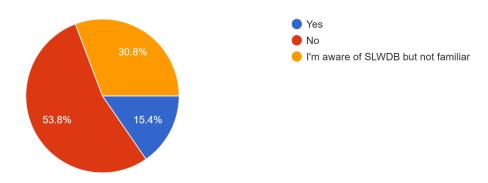
### 11d)

Are you familiar with the Sarnia-Lambton Business Development Corporation (SLBDC)? 26 responses



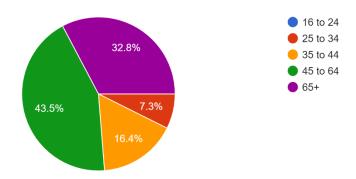
11e)

Are you familiar with the Sarnia-Lambton Workforce Development Board (SLWDB)? 26 responses

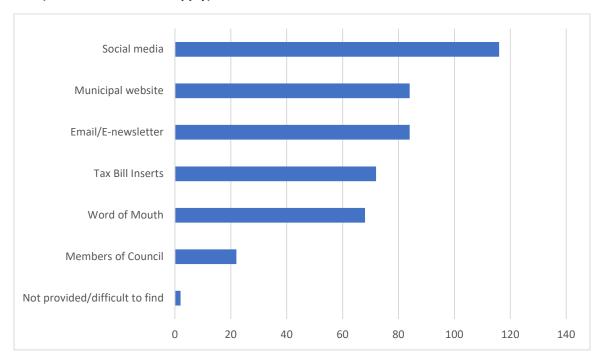


### 12) Which age group do you fall into?

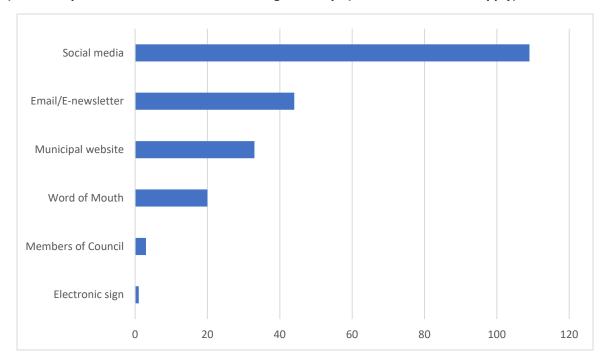
Which age group do you fall into? 177 responses



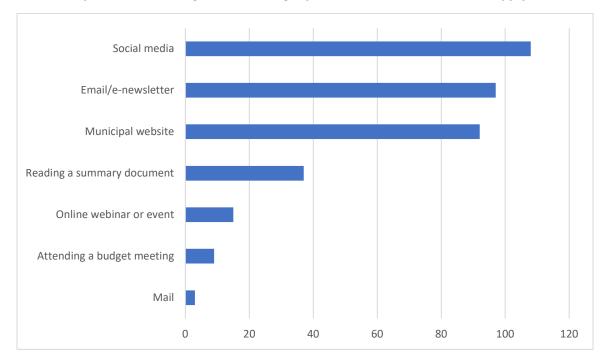
## 13) How do you typically receive news, updates, and information from the Municipality of Lambton Shores? (Please select all that apply)



#### 14) How did you hear about this 2022 Pre-Budget survey? (Please select all that apply)



## 15) Keeping you informed and engaged throughout the budget process is important. How would you prefer to be kept informed during the 2022 Budget process? (Please select all that apply)



### 16) Did we miss something? Please provide any additional information that may be relevant to building this year's budget:

There is not enough notification about road reconstruction - Maybe we do it now - haven't seen it though - large signs advertising proposed construction ahead of time.

Less money spent on bi law officers giving tickets to local residents

No

Bylaw enforcement, and municipal inspections of rentals to comply with existing building codes( fire and safety ) and get them out of existing family neighborhoods.

Council needs to rethink tourism. By encouraging STRs etc there isn't enough staff and or money to enforce or regulate them. Our police, fire and bylaw have all been overwhelmed with uncaring tourists. Start thinking about those of us who live and work here. Council also needs to consider senior housing. There isn't enough rental units in the municipality.

Harbour needs (seawall) to begin setting aside finances to upgrade.

By-Law Officers in Thedford with respect to Fire Crackers

i would like to see the end of Gill Rd Grand Bend paved [IDENTIFIABLE INFORMATION RETRACTED] and there is lots of traffic that goes down there and the road gets pretty beat up. i would hope some of my high tax dollars get used to pave the road for myself and our family.

Grand Bend is lacking outdoor facilities for racket sports during the warmer months, pickle ball is a good example. Other communities (do provide custom built facilities) dedicated to this fastest growing sport (children to seniors can all participate) it provided physical activity social interaction between generations. It could be used as a draw to get more people in to Grand Bend during the shoulder seasons (more business for accommodation and restaurants, by sponsoring competitions.

User fees. Make those using the arenas, parks, trails pay full for those services. I have no kids, I shouldn't be subsidizing someone else's choices

enough money is spent on tourism in GrandBend. promote growth in Arkona, we need commercial buildings, and community infrastructure and childrens services

Infrastructure

It doesn't cost money to treat people better.

Grand Bend is changing substantially. We need a plan to keep Main Street unique & not become a gray, concrete jungle. Please.

The bike lanes on Highway 21 to Port Franks are great, but short trips into Grand Bend are difficult. The opportunity to build active transportation infrastructure is now rather than later. From a recent study a bike-lane moves 2.5X as many people as a regular traffic lane. Bike lanes are half the width of a car lane and are 5X as efficient as vehicle traffic lanes. In summer 2022 remove parking on the main street to the beach in Grand Bend as a pilot to measure the impact. [IDENTIFIABLE INFORMATION RETRACTED]

Good job on the bike lanes south of Grand Bend. Hopefully more can get done in the future. Protecting our residential areas from the over abundance of short term rental properties, which are, in effect, often commercial businesses which are currently not held to any standard nor governed as businesses, through a municipal policy.

Arkona always seems to be the last area in Lambton Shores to receive upgrades. If it's important for Forest and Gr Bend, why not Arkona? We're having a building boom of 32(?) new houses, and one road to service all those people, plus the houses already there? There used to be a road allowance into that area and it was closed? Why? Poor planning! Also, why was there a permit

issued to build basements there. Almost anyone in Arkona could have told them there was a water problem there.

A new building in Arkona for the Doctors - the Lions and the A.I.A. probably will help?

We definitely need a community centre in Grand Bend

The postal code question doesn't adequately reflect where I live ie Walden subdivision postal code would seemingly reflect Grand Bend but that is not necessarily reflective of where I reside.

We still need that dog park!

We need licensed Airbnb as this is getting out of control

Better communication between municipality and people who live in lambton shores

Regulate/Tax all short term rental units

No

There needs to be focus on sustaining the community, short term business and short term rental trends are eroding this. If left unchecked I fear we will become a chip stand for tourists, more focus on the needs of permanent resisdents rather than catering to those trying to make a buck renting ect..

Think about modernizing Arkona community centre. It's called a community centre but it doesn't even have a kitchen or fridge. Give extra room to the library. Are there no grants for that? Also Utter Park pavillion was built in 60s or 70s. Time to modernize that space. Lots of water and sewer room in Arkona. Promote subdivisions here. Promote the I CAN program to come to Arkona.

Facility and operation for Animal Care and Control

Personally, we appreciate council's work to get things done. However, watching how some matters are being dealt with when personal issues are being presented at public meetings is lacking respect. The presenter or issues at hand deserve a respectful respond. Communication in these situations / matters need to improve.

Please fix our storm drain covers because they are unsafe, and our sad roads! Please remember to spend in places other than Grand Bend!

The residents of Grand Bend would like a proportionate amount of their Tax dollars spent in Grand Bend, but focused on areas other than the beach to enhance our town as a year round community. We badly require a large community center and YMCA and Council should be aquiring land for it now before it is too late.

There is no designated pick up times for leaves. It would be nice to know when they are coming so that I can be ready.

This years excess of rainfall shows a need for improvement in the Village of Grand Bend's storm sewer system .

There should be a chart with every tax bill statement given in the FALL with final billings showing how much I paid for every service my money is going for !

Right now I have to figure out 46% of the total I pay then a percentage of that to figure out what I paid for recreation. just have the computer print out what I actually paid based on the tax amount I paid!

IN DOLLARS AND CENTS!

As the end user I would feel better know exactly how much I paid! And would more than likely give more!

Grand Bend is in need of a Community Centre and this should be a priority.

Everything in the survey revolves around community and town centres. All the space in between which is rural and agricultural seems to be overlooked! Representation of that sector is lacking on council because of the way the wards cut up the rural and agricultural areas. I know this is not directly a budget issue but I think there should be a councillor at large that represents rural and agricultural interests in Lambton Shores!

Arkona improvement Association is very interested in a presentation to council requesting that they work with us to build a new, bigger pavilion, canteen and bathrooms. Knowing the approximate age gives us more clout going forward. I also feel that the sidewalks need to be done so now Lambton Shores is setting up a Improvement group too - I think there should be 2 people from each areas and 2 from the farming area too.

Allowing smaller lot sizes and less square footage minimums in the building bylaws to accommodate the need for affordable housing

I understand the efficiency of having just one administration building. I want to know why you just can't build on to the new one you have in Forest.

Also not happy that the vibrancy fund is only to be used for new capital, not to fix what you already have. Even more disgraceful if it is used for the administration building.

Put more money into towns other the grandbend. All lambton shores cares about is GB. Its obvious. Very disapointed in this council and leadership around here.

Yes, you should all be fired!!

Please include Arkona in any future decisions. Also think about our seniors who are struggling as the cost of living keeps going up. We pay taxes too. Here is a quote from my councillor " The road is for cars"

Waste Management is our biggest issue. We live in areas surrounded by trees so we need regular pick up, April-Dec. for leaves, brush, sticks etc. Also large bulk items once per month. Also need local drop off close to GB for hazardous waste. Joining the green bin program would be a responsible thing to do for LS.

Put more focus on what residents want and less on what old school community members want. We should be a year round community not just a summer resort re services-availability of restaurants, etc.

Is there any thought to having yard waste added to be picked up by the municipality?

As mentioned previously the Seasonal property owners on the islands do not benefit from many services provided by the Municipality. We are being squeezed out by private land owners who are renting valuable dock space to recreational boaters who are not taxpayers.

We request consideration of dock space being added in the Port Franks Marina that will provide us with access to our homes.

Please see comments about need for a stop sign on Prince at Queen. The street is constantly being used as a cut through from King to Townsend – it's very unsafe! Many children live on this street now and eventually there is going to be a tragedy. We need to control traffic speed on this street.

I would like to see more affordable accessible housing options.

There have been minimal to zero efforts to create affordable housing which has led to a labour shortage.

This should be the year we start fixing the details we have been missing for years. Like street names is it church st or ave? Macnab, McNabb, Macnabb? Can we get our google maps updated? Where is the detail person we look like a joke someone needs to skip up their game.

Nice Survey, hope it informs your decisions. Couple things to add, I'm not sure if this was due pandemic this year but it would be nice if bathrooms by playground in Forest across the legion would have been open and maintained.

Great natural style playground in Lakevalley Grove, my kid loves it. Thanks for all you do!

Bring natural gas to lake valley grove

#### Clearing of Ausable River

The number of fire stations should not be reduced, nor should the size of the fire crews at each station be reduced. All fire stations should have their say in budgeting and equipment replacement. Forest should not be tell the other stations on how things are to be run. Each chief should have equal say as to what is being done in our Municipality of Lambton Shores. A maintenance contract should be developed for the maintenance of the emergency generators at our facilities.

Every year we have to call to get weeds cut on Patrick/Nipigon curve in Port franks as it is a safety issue for biking and walking in that area. Pick up at least once a year for big items -garbage/recycle would be appreciated.

The gazebo in Thedford was built in 2010 and slated for replacement in 2025. Beach gazebo built in 2009 and to be replaced in 2014 according to your budget projections.

Utter Park pavilion was built in the 70s. I can't understand why this pavilion is not slated for replacement. The cement is so badly cracked in an area that it has caution paint on it. The outside electrical boxes has no covers. The mold in the canteen is unacceptable. I hope your 2022 budget includes funding for this.

Make sidewalks accessible and safe for walking or using wheelchairs/walkers. Broken up, lots of transitions, obstacles.

Can the boardwalk in downtown Grand Bend be plowed in the winter, now that there are more residents and tourists here all year. Reduce speed in downtown Grand Bend by installing 4 way stops on side streets. Need to extend or delay leaf pick up - oaks haven't dropped their leaves and the pick up is done. Cottagers haven't been to their place in the spring to finish cleaning them up before the spring leaf pick up is over. Please start lifeguards earlier in June. Grand Bend pier needs work. Thanks!

Economic development in Forest is essential now to be prepared for the new super school. Not only that but the tax dollars that will be generated from attracting businesses and industries and bolstering existing businesses will grow the revenues to pay for budgetary expenses in other categories for years to come. Now is the time!